

Safety, Security & Emergency Protocols

A Guide to Preparedness and Peace of Mind at Windchime of Marin

Ensuring the physical safety and rapid medical care of our residents is the most fundamental promise we make to families. At **Windchime of Marin**, our emergency protocols are specifically tailored to the unique needs of seniors living with Alzheimer's and other forms of dementia.

Comprehensive Alert Systems

- **Passive & Active Monitoring:** Our community utilizes a blend of wearable pendants and passive environmental sensors (like motion detectors in bathrooms and near doors) to alert staff immediately if a resident requires assistance or experiences a fall.
- **Facility-Wide Coverage:** Alerts are integrated throughout the entire campus, from private suites to the secure outdoor courtyards, ensuring no resident is ever out of reach of immediate help.

Emergency Preparedness: Ready for Anything

- **Natural Disaster Readiness:** Situated in Northern California, we maintain robust, frequently updated protocols for earthquakes, wildfires, and power outages, including high-capacity backup generators to ensure life-safety systems never fail.
- **Routine Drills:** Our staff conducts monthly emergency drills, practicing safe evacuation and sheltering-in-place techniques without causing unnecessary distress or anxiety to our residents.
- **Local Coordination:** We maintain direct lines of communication with the Kentfield Fire Department and MarinHealth Medical Center for seamless emergency integration.

Swift Response Protocols

When an alert is triggered, every second counts. Our response protocols are designed to be rapid, effective, and calming:

- **Immediate Dispatch:** Alerts go directly to the mobile devices of on-shift caregivers and nursing staff, pinpointing the exact location of the resident.
- **Clinical Triage:** Trained staff assess the situation immediately upon arrival, utilizing their First Aid/CPR training and specialized dementia care knowledge to stabilize the resident and de-escalate anxiety.
- **Family Notification:** In the event of an emergency, our leadership team ensures designated family members are notified promptly and accurately, keeping you informed every step of the way.

Provided by Windchime of Marin | 1111 Sir Francis Drake Blvd., Kentfield, CA 94904
(415) 482-4100 | Secure Memory Care in Marin County